

# Carbon Light Lines

Your Touchstone Energy® Cooperative

100 E. Willow Ave. • Saratoga, WY • 82331-0579 307.326.5206 • 800.359.0249 www.carbonpower.com

December 2014



**Board Actions** October 2014

Approved Department Production and Financial Reports.

Approved the purged amount of the Deceased Patron Capital Credits in the amount of \$150,987.56.

Approved the October 2014 electrical write-offs in the amount of \$4,489.81.

### Merry Christmas Happy New Year

Carbon Power & Light will be closed December 25th and January 1st for the holidays.

To report an outage, call our office at 326.5206 or 800.359.0249 - 24/7/365.





In July, 90 high school students from Wyoming, Colorado, Utah, Kansas and Oklahoma will travel to Clark, Colorado (north of Steamboat Springs, CO.) to participate at the Colorado Electric **Educational Institute Cooperative Youth** Leadership Camp. This camp offers a great opportunity to learn first-hand what it's like to be involved in a cooperative, to learn about careers and politics, and to become educated about today's pressing issues.

In addition to the leadership training, last year's students enjoyed two touring days that included a gondola ride at Mr. Werner, a rafting trip down the Colorado River, a visit to the Fish Creek Falls, shopping in Steamboat Springs and an intimate view of the Craig Power Plant and Trapper Mine.

All expenses and transportation costs are paid by Carbon Power & Light. Applicants must be 16 years of age at the time of the Youth Camp. Deadline to submit an application is February 2, 2015.

## Apply Now Contact Us!

Call Carbon's Member Service's Department at 326-5206 or 800-359-0249 for an application or for more information.



### Debbie Riechert

DIRECTOR OF OFFICE SERVICES



Carbon
Power & Light
Members
have many
convenient
payment
methods
to pay their
monthly
electric bill!

Did you know

that Carbon Power and Light (Carbon) offers our Member/ Owners many convenient payment options for their monthly billings?

We have the traditional, writing a check and sending in the mail or dropping off at our headquarters facility at 100 E. Willow in Saratoga. Of course cash is always accepted in person.

Carbon also provides drop boxes at our headquarters building, Encampment Town Hall or Rock River at our shop facility at 405 Thompson. American National Bank (ANB), formally known as Capital West Bank, located at 3908 Grand Avenue in Laramie. will accept payments on our behalf for your electric bills. Rawlins National Bank (RNB) at 220 5th Street in Rawlins will also accept our payments similar to ANB. For the service at ANB or RNB, we request that you have your account number and/or billing stub with your payment.

Carbon also can take credit card and check payments via telephone at 800-359-0249 or 307-326-5206.

You can sign up for our electronic payment transfer program that will automatically debit your checking or savings account or credit/debit card on the 15th of each month. With

All of Carbon's payment options are provided at no additional cost to our Member/Owners.

this program you need to call us and paperwork will be sent to you authorizing Carbon to complete the transaction.

For those Member/Owners who prefer the digital world Carbon also provides our E-Bill program which enables the Member/Owner to pay with credit cards and bank account debits. The Member/Owner may sign into our website, @ www.carbonpower.com; then click on the E-Bill program located on the left sidebar of

the web page. You will then need to register to use this program. You will be asked for your account number, name and/or business name, an email address and a password of 4 to 10 characters. Registering one billing account will display all of your accounts on the payment page. Once you have completed the initial registration, you can

pay your monthly billings, monitor or compare previous monthly usage on your account(s) and/ or request that no paper bill(s) be sent to you. If you request no monthly billing statement be sent, you can still see your bill in the E-Bill system.

With this service you can also estimate what your billing might be should you decide to add a new appliance, heating system, etc. You can also see your capital credit history.

All of Carbon's payment options are provided at no additional cost to our Member/Owners.

As technology evolves we will keep you up to date on these programs. As always should you have any questions please feel free to contact us.

## Did you know?

Heating your home accounts for up to 48 percent of your utility bill.

### A few tips to help you save:

Clean or replace your furnace filter once a month (or as recommended).



Keep draperies and shades open during the day and closed at night.



Visit www.energy.gov for more ways to save!

# PREPARE A

kit on hand is a smart idea.

Severe winter storms often bring heavy accumulation of ice and snow, which can lead to downed power lines and extended outages. Carbon Power & Light's crews will work hard to restore power, but having a winter survival

- Food: Store food that does not require cooking, such as canned goods, crackers, dehydrated meats and dried fruit. Keep a large supply of water on hand. Ready.gov recommends five gallons per person.
- Medication: Be sure to refill all prescriptions in the event of a major power outage.
- Identification: Keep all forms of identification handy, such as driver's licenses, photo IDs and social security cards. Bank account information and insurance policies are also good to have on hand.
- Other items: First Aid Kit, blankets, flashlight, battery-powered radio and extra batteries.
- Stay warm and safe

If an outage occurs, you should plan for an alternate heating source. A fireplace, propane space heater or wood-burning stove would be sufficient. Fuel and wood-burning heating sources should always be vented, and make sure carbon monoxide and smoke detectors are working properly. Always practice extreme caution when using alternate heating sources.

Follow these tips, and your family will stay warm in the event of a power outage. For more information on preparing for winter storms, visit Carbon's website at www. carbonpower.com or www.ready.gov.

Abby Berry writes on consumer and cooperative affairs for the National Rural Electric Cooperative Association.

Member Statistics Report	Sept. 2013	Sept. 2014		
Financial				
Total Utility Plant	\$37,443,767	\$39,104,688		
Cost of Purchase Power	\$768,462	\$532,207		
Expenses Less Power Cost	\$359,152	\$407,695		
Tax & Interest Paid	\$50,990	\$51,229		
Interest Received on Investments	\$2,083	\$14,592		
Energized Line & Consumers				
Miles of Energized Line	1,922	1,930		
Consumers Per Mile	3.2	3.2		
Meters				
Total Meters	6,246	6,097		
Residential/Rural	3,441	3,290		
Residential/Seasonal	1,578	1,567		
Large Power/Commercial	1,120	1,135		
Other	107	105		
kWh Usage				
Total kWh	10,951,960	6,966,375		
Residential/Rural	1,935,835	1,898,360		
Residential/Seasonal	253,628	282,328		
Large Power/Commercial	8,434,950	4,500,246		
Other	327,547	285,441		
Averages				
Avg. Residential kWh Used	602	577		
Avg. Residential/Rural Bill	\$88	\$92		
Avg. Seasonal kWh Used	161	180		
Avg. Seasonal Bill	\$47	\$53		

Carbon welcomes any comments or questions members may have. If you have a question on any part of the cooperative business, please write the cooperative and we will see that your question is answered. Any comments or questions can be addressed to Carbon Power & Light, Inc. P.O. Box 579, Saratoga, WY 82331, ATTN: Newsletter.

Visit our website at: <u>www.carbonpower.com</u> Edited by Charles Larsen

IF YOU HAVE A PROBLEM WITH YOUR POWER: Please check your breakers. If you can determine that your neighbors are also without power, call Carbon day or night at 307.326.5206 or 800.359.0249.

#### BOARD OF DIRECTORS

DISTRICT 1	DISTRICT 2	DISTRICT 3
Gary Jacobsen	Robert J. Johnson	Dick Clifton
Laurie Forster	Jerry Rabidue	Clay Thompson
Dan Hodgkiss	Kenny Curry	Jim Rogers

For online bill pay or ACH: <a href="www.carbonpower.com">www.carbonpower.com</a>
For more information, please call the billing dept.

### REMEMBER you can pay your bill at the following locations:

Rawlins National Bank	First National Bank	Bank of the West
202 5th St	21st & Grand	302 N. 1st St.
Rawlins, WY	Laramie, WY	Saratoga, WY



part of Carbon's commitment to the communities that we serve, we have donated \$1,000 to the U.S. Marine Corp **Reserve Toys for Tots** Program and \$1,000 to the Platte Valley Giving Tree in lieu of holding a formal **Christmas dinner** for our Employees and Directors. This is the third year that Carbon has made this donation. These nonprofit organizations deliver Christmas gifts to needy children in our service territory.

## Find Your Name Win a \$10 credit!

Look for your name somewhere in these four pages of the Carbon Light Lines in \*astericks\* and claim a \$10 credit on your electric bill by calling Carbon Power & Light.



Meet Lindsey Kawcak Carbon's new Billing Clerk

indsey started working for Carbon Power & Light on November 10, 2014 as Carbon's new Billing Clerk.

Lindsey has lived in Wyoming most of her life and is a former graduate of Encampment High School.

Before beginning her career with Carbon Power & Light, Lindsey was a sales representative for Wyoming Livestock Supply in Riverton, Wyoming.

Lindsey enjoys team roping, Texas country music and concerts.

Lindsey's long term goal is to "be happy and work hard".

Be sure to say hello to Lindsey the next time you stop by the office.







They're out of sight, but don't forget about your air ducts. Taking care of them can save money and energy. Check ducts for air leaks. Take care of minor sealing jobs with heat-approved tape, especially in attics and in vented crawl spaces. Call the pros for major ductwork repairs.

Source: U.S. Department of Energy

#### **CARBON POWER & LIGHT**

Office Hours

 $\frac{\text{MAY - SEPTEMBER}}{\text{Monday - Thursday}} \sim 7~\text{AM - 5:30 PM}$ 

OCTOBER - APRIL
onday - Friday ~ 8 AM - 4:30 F

